

SPCA Mobile Desexing Clinic Booking Information

- ✦ Register your animal and book your Mobile Desexing Clinic appointment at <https://tinyurl.com/SPCAdesexing>

Please read through the following information to help you complete the online form. Common booking issues and problems are explained below.

Instructions for filling out the online form:

- ✦ Step 1
 - Select “Spay/Neuter Appointment”.
 - Select your animal’s species (cat/dog), sex (male/female) and approximate weight (this does not have to be accurate).
 - Click on “Appointment Search”.
- ✦ Step 2
 - Select an available appointment.
- ✦ Step 3
 - Fill out your information as directed.

IMPORTANT TIPS:

- Phone: You must either put in a cell/mobile phone OR home phone. Put in only as many digits as fit. You will have a chance to enter your correct number later.
- Address: If you have trouble finding your address, go to the bottom and click on the “Enter Custom Address” square.
- Zip/State/Region: Add your Post Code where it says “Zip” and put XX where it says “State”. Enter any combination of letters for your correct region, but we recommend EC for East Cape, WC for West Coast etc. You do not need to add a country.
 - Once you have completed all required details, click “Animal Information”.

- ✦ Step 4
 - Enter Animal Information as requested.
 - Once you have completed all required details, click “Confirm Appointment”.
- ✦ Step 5
 - Click on “Add Package” and click on the package that pops up below.
 - Write any Notes you want to pass onto the team and click on “Request Appointment”.

If needed, you can now book additional pets without having to retype your personal information.

Frequently Asked Questions

- **Where is the Clinic going to be?**

Please see our campaign list on the [homepage](#) of our website for more information on upcoming dates and locations.

- **How much does it cost?**

We welcome a koha or donation for this service.

- **How do I book an appointment at the Clinic?**

Booking information and campaign details will be listed on the homepage of this website. We do not provide a waitlist service for our Mobile Desexing Clinic.

- **How old does my kitten/puppy need to be?**

Kittens need to be at least 8 weeks and 1kg before we can desex them, puppies need to be 16 weeks old and at least 2kg. Cats and dogs that are 8 years or older may not be able to be desexed at the Clinic, but our Desexing team will be able to discuss this with you.

- **Are there any other requirements for my cat/dog?**

All animals must have no known medical conditions that could make surgery unsafe e.g. breathing issues, heart problems. We are unable to desex female dogs that are currently on heat. Due to the size of the cages in the clinic, all dogs must weigh less than 25kg.

- **Do you offer any other treatments or procedures at the Clinic?**

If your cat or dog is being desexed, free vaccinations, flea and worm treatments will also be available on the day. If your cat or dog is not being desexed and doesn't have an appointment, we will not be able to provide these for your animal. Other than those listed, we are unable to provide any other treatments or procedures.

- **My animal is microchipped already; can I just get them desexed?**

Yes! Desexing not only helps your animal live a happy and healthier life, but it helps break the cycle of unwanted litters of animals in our communities.

- **I just want my animal desexed; do I have to get my animal microchipped?**

We recommend that all animals are microchipped as part of our mobile desexing campaign. SPCA supports responsible pet ownership and believes that microchipping your pet is part of this responsibility. Should your pet ever become lost, microchipping gives you the best chance of being reunited with them.

- **Is this service available to other animals?**

Our Mobile Desexing Clinic is only available for cats and dogs. Livestock, rabbits and farmed animals are not included in this campaign. With limited capacity, SPCA must target species where the need is highest. Most of SPCA's incoming animals are

companion animals, such as cats and dogs, and we are targeting these pet owners to help them get this vital service.

- **Is this offer available in other parts of the country?**

We only have one Mobile Desexing Clinic and are unable to offer this service to other parts of the country at this stage. We run Snip 'n' Chip campaigns in various locations across the country that provide cat owners discounted desexing and microchipping. For more information on Snip 'n' Chip, see our other FAQs or the [homepage of our website](#).

If you know someone with a pet that isn't desexed or microchipped, please encourage them to reach out to their local SPCA Centre or vet clinic and they can discuss desexing options in their area.

- **Why doesn't SPCA have the Mobile Desexing Clinic running throughout the year?**

SPCA is aiming to keep the Mobile Desexing Clinic operational as much as possible. To run the Clinic, we rely on a mixture of both internal and external vets and vet nurses. The ongoing vet shortage in Aotearoa New Zealand makes it very difficult to staff year-round. We hope to have the Clinic desexing as many cats and dogs as we can throughout the year.

- **Does SPCA offer any other free or discounted veterinary services to the public?**

Unfortunately, the SPCA does not offer any other free or discounted veterinary services to the public. Any further treatments or surgeries that your animal may require, over and above the offers we have available, will be at your own cost and will need to be agreed upon with a local vet clinic.

If you have any questions about our Mobile Desexing Clinic, please email mobiledesexing@spca.nz

